



# SUPER SUNDAY

GIVE FOR GOOD *Telethon*

NOVEMBER 14 • 7:00 P.M.

**100** The Associated  
Jewish Federation of Baltimore

VIMEO VIEWING LINK:

**VIMEO.COM/SHOWCASE/SUPERSUNDAY**

## VIMEO LIVESTREAM VIEWING FAQ'S

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**Q. Do I need to download software or an app to view the livestream?**

A. No! A viewer just needs to be able to connect to the internet. The viewer will view the livestream at a website link provided to them, so as long as they can access the internet for connecting that link, they will be able to view the livestream.

**Q. Is there a preferred browser to view the livestream?**

A. For best viewing, use one of the following browsers (latest version of the browser): Chrome (recommended) Firefox or Safari

**Q. What if I can't see the livestream playing at the designated time?**

A. If a viewer connects the link before the designated livestream time, they might need to refresh their browser at the time to see the livestream in progress or to have the "Watch Live" option to start the livestream.

**Q. What if Vimeo is saying I don't have access to watch the program?**

A. Please check that the link is not trying to open in the Vimeo app. If they have the Vimeo app, their device might default to trying to open the link using the app. The link is only viewable in a web browser so they should copy and paste it into Google Chrome.

**Q. I can't hear the livestream. How do I enable the audio?**

A. If a viewer is not hearing the livestream audio, they may need to tap "Tap to Unmute" at the top of the viewing screen. If prompted with that, they must tap that in order to hear the audio. If that is not the issue, they should ensure their device volume is turned up.

**Q. How do I get the best quality livestream?**

A. For the best quality, click the gear wheel on the bottom right of the video player and set it to Auto. This will ensure the Vimeo player is adjusting for the best quality based on the viewer's Internet, processing speed and player size.

**Q. Can I watch the livestream full screen or only in the Vimeo Showcase view?**

A. Viewers can choose to go full screen with the livestream by clicking the full screen icon box at the bottom right of the screen (visible when you hover your mouse over the player and the player controls appear). They would then click ESC to exit out of full screen.